

# Patient Records in the Cloud

## Doctor anticipates the convenience of cloud-based EHR

**A**manda Schmidt, OD, a Vision Source® member in Fresno, Calif., had been an ExamWRITER® user for two years before volunteering to test the conversion to a new cloud-based system called Eyefinity® EHR. She's expecting it will bring some convenient changes for her. Notably, she won't have to worry about hardware purchases and maintenance. She'll be able to access patient records easily from home. "In terms of support, since it's cloud-based, Eyefinity will be managing it, and that will make it much easier for me."



Dr. Schmidt

For example, even though Eyefinity's IT support people would manage the updates, those events needed to be scheduled and a support person had to come into the office. Now those updates will be done remotely. For major changes like the conversion to ICD-10 codes, for example, that will be much more convenient. As often as codes change, that simplicity becomes even more important.

She also expects that the cloud-based Eyefinity EHR will be more intuitive. "I'm an Apple user, with iPhones and iPads, and the way the exam flow works on the new system is much more familiar to me." Plus being able to load it on her iPad, which she can carry with her, will be lighter than it was carrying a larger tablet computer around. "I know

some practitioners like the full station in different places, but I like the mobility," she says. She also likes that an iPad allows her maximum face-to-face communication with the patient.

When Dr. Schmidt saw the cloud-based system demonstrated, "I could tell it was going to be a more user-friendly system, so I took a leap of faith to be one of the first," she says. It's not that she felt she was going too far out on a limb, though. She chose ExamWRITER initially two years ago because it integrated so well with the OfficeMate® practice management system that she had. Eyefinity EHR also integrates with OfficeMate. Indeed, the system was installed on Oct. 1, 2011, and she attested for meaningful use immediately, completing the 90-day process, and she attested again in 2012 with the full-year program. "I think that's one reason Eyefinity asked me if I'd be interested in testing the system. I tend to jump right in," she says, laughing.

What appeals to her the most is that the documentation is easier to compile and more robust. "It has some learning capabilities, so in terms of picking your impression in plans, for example, the system actually learns what your most common impressions and plans are. The more you use it, the more it will learn what

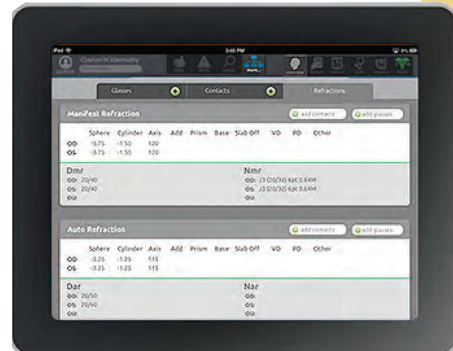
you do," she says. The contact lens database is robust, which means she's not going to have to add them or have them added to her system. "Those kinds of updates will be managed in the cloud." She was also very impressed by the soon-expected grand rounds component that will show trends in treatment protocols employed by other Eyefinity EHR users.



Documentation is made easy with a selection of graphics.



Users can draw on the images of the retina, identifying where they see drusen or noting other findings.



Pretesting data is summarized on one screen.

"One of my technicians is 60 years old. She went through a learning curve with ExamWRITER, but she got it. She thinks this new product is easier. My other technician thinks it's slick."

But it's not just a matter of process over function. The system essentially demands that users close out the exams correctly. "It will tell you if something's missing. When you're on a paper system, you may have missed a code or skipped documenting some part of the exam. But with the Eyefinity EHR cloud-based system, you'll see what level you've completed and what you need to finish in the documentation. It flags these things for you, so you don't miss them." ✓

## FEATURES FOR EYEFINITY® EHR

- **Native iPad technology** provides fast, easy workflow in the palm of your hand.
- **Cloud-based documenting** means charts are available at multiple practice locations, eliminating costly hardware; built-in data backup is included.
- **Adaptability to diagnosis style** eliminates the need for complicated templates.
- **Enhanced communication** features intra-office e-mail, as well as built-in call and task buttons to order tests. ✓

